# **Dragon Medical Practice Edition**

Speech-enable the Practice's EHR for Faster, More Efficient, and Profitable Clinical Documentation

## Dragon<sup>®</sup> Medical Practice Edition: The Right Solution for Practices With Up to 24 Physicians

### **CHALLENGE:**

How can clinicians spend less time typing or clicking inside their EHR?

#### **SOLUTION:**

By using Dragon Medical, clinicians—including physicians, nurses, nurse practitioners, physician assistants, therapists, and other care providers—can efficiently navigate and dictate medical decision-making and treatment plans directly into a patient's electronic record.

Introducing...Dragon Medical Practice Edition! The latest member of the Dragon Medical family, it's designed and priced especially for smaller practices, to help clinicians accelerate adoption of their chosen EHR. Using Dragon Medical Practice Edition ensures clinicians document care more completely and "in their own words". Clinicians using Dragon Medical solutions have experienced substantially greater satisfaction than clinicians who use the EHR without Dragon Medical.

Available only for practices of 24 physicians or less, Dragon Medical Practice Edition is 99% accurate "out of the box" and includes a complete range of medical vocabularies. The software allows clinicians to dictate in their own words, generating "once and done" documentation, which they can then review.

Dragon Medical Practice Edition lets clinicians use a narrative format to dictate the elements of a patient encounter where clinicians need to document care in their own words, including the History of Present Illness, Review of Systems, Physical Examination, and Assessment and Plan.

### **Key Features**

- More Accurate Than Ever. 15% more accurate than Dragon Medical 10—and 33% more accurate than Dragon Professional 11 when used in clinical settings.
- Recognition speed. Dragon Medical Practice Edition improves recognition response time significantly.
- □ EHR Support. Navigate and dictate inside EHR software: History of Present Illness, Review of Symptoms, and Assessment and Plan.
- Medical Vocabularies. Covers nearly 60 specialties and subspecialties.
- Regional Accent Support. Accented speakers get higher "out-of-the-box" recognition with advanced adaptation techniques and accent-specific acoustic models.
- Hidden Mode. Dictate anywhere in the EHR, eliminating navigation between EHR screens and the notes window.
- □ **Dragon Medical Template Library.** Includes library of macros for standard notes and "medical normals" by body system.
- Smart Configuration. Automatically detects hardware resources. Its state-of-the-art technology takes advantage of advances in hardware and runs in multiple threads automatically when multi-core hardware is detected for better recognition performance.
- Recognition Analytics. Automatically detects poor audio input and alerts the user, offering advice to remedy the situation and improve accuracy.

## **Key Benefits**

- □ Dictate faster and more accurately than ever before.
- □ Dictate anywhere in your EHR and accelerate adoption.
- Dramatically reduce transcription costs.
- Save clinicians 30 minutes or more a day.
- Spend more time with patients.
- Dictate in clinician's own words.
- Support higher level of reimbursement.



Dragon Medical Practice Edition supports HIPAA patient confidentiality guidelines, a critical requirement for any practice concerned with patient confidentiality.

Clinicians also save additional time by using customized macros to enter frequently-dictated text with a single voice command. Additionally, the Dragon Medical Template Library—a library of more than two dozen macros for standard notes and an extensive list of "medical normals" by body system—facilitates rapid note creation. Overall, Dragon Medical solutions dramatically reduce the time clinicians spend documenting care—30 minutes or more a day, according to a number of studies.

Dragon Medical Practice Edition lets clinicians navigate many Windows®-based EHR systems using voice commands—three times faster than most people can type or click with a mouse.

Dragon Medical Practice Edition runs on a variety of hardware, from netbooks to high-powered desktops. The software automatically detects hardware resources and sets up the recommended configuration. Its state-of-the-art technology takes advantage of advances in hardware and runs in multiple threads automatically when multi-core hardware is detected to achieve better recognition performance.

## Dragon Medical Practice Edition Makes Clinicians More Efficient

Dragon Medical Practice Edition lets clinicians dictate faster and more accurately than ever before. Dragon Medical Practice Edition is 15% more accurate before enrollment than Dragon Medical Version 10—meaning that clinicians will save time documenting care in an EHR. Dragon Medical Practice Edition offers virtually instant response time, saving clinicians valuable minutes in their day—no more waiting for transcribed reports or needing to type into their EHR.

Dictate anywhere in the EHR. Dragon Medical Practice Edition allows clinicians to dictate anywhere in an EHR system, such as while reviewing Lab Results, Patient History, or Current Medications. Clinicians no longer have to click back and forth between information they're reviewing and the EHR's dictation window. They dictate while reviewing information in Hidden Mode, which allows the clinician to place the dictation directly where he or she wishes.

## With Dragon Medical Practice Edition, Practices Can Deliver Higher Quality Care

Clinicians receive a host of key advantages with Dragon Medical Practice Edition compared to Dragon Medical 10 or Dragon NaturallySpeaking non-medical solutions:

- □ Spend more time with patients. Increased accuracy means fewer errors to correct, which lets clinicians spend more time with patients, improving both quality of care and patient satisfaction.
- □ Dictate in their own words. Dragon Medical's free-text dictation capability supports more detailed History of Present Illness, more flexible Review of Symptoms, and more descriptive Assessment and Plan—the "medical decision-making" aspects of the note—which gives referring physicians and ancillary providers a clearer and more detailed patient assessment and prognosis.
- Medical information at their finger tips. Dragon Medical Practice Edition offers multiple voice shortcuts for searching medical information on the web. Clinicians can now search medical data via a single command on WebMD®, UpToDate®, PubMed®, and ICD-9. These commands can be said at any time without even having an Internet browser open. These commands combine multiple clicks into one fast command for the busy clinician. Simply say, "Search UpToDate for

"I use the EHR for a lot of point-and-click, but for the subjective information, as well as my conclusions and impressions, that's where Dragon Medical [Practice Edition] shines...

I would never go back to life pre-Dragon Medical."

Andrew Fireman, MD
 Cardiologist
 AMS Cardiology
 Abington, Pennsylvania

Wellbutrin contraindications," and Dragon Medical Practice Edition and UpToDate take you there.

- **Secure patient information.** Dragon Medical Practice Edition supports HIPAA compliance guidelines to protect patient security and confidentiality.
- □ Improve physician satisfaction. Physicians who use
  Dragon Medical solutions report that it significantly improves
  their enjoyment of practicing medicine. Dragon Medical helps
  them use their time more effectively and get home in time for
  dinner, thus improving physician quality of life.

## Dragon Medical Yields Cost Savings and Profitability

Clinicians enjoy significant cost reductions and productivity boosts when they move from typing, handwriting, or transcription—or when they upgrade to Dragon Medical Practice Edition from previous medical versions or non-medical solutions:

□ Reduce the cost of documentation. Eliminate transcription by speech-enabling the EHR system, freeing up resources to focus more on patients to help increase practice efficiency. Healthcare organizations that are using Dragon Medical today are significantly lowering their transcription costs by hundreds of thousands of dollars annually.

- □ Support higher quality and more complete documentation.

  Using Dragon Medical results in higher levels of reimbursement than notes built by point-and-click EHR templates alone.
- □ Reduce denials. More complete, accurate documentation improves coding effectiveness and provides richer detail per patient, giving clinicians greater confidence to code at higher levels than with an EHR system alone.
- Increase practice volume. Faster, more accurate response reduces time spent on documentation, allowing clinicians to see more patients and increase practice revenue and profitability.

## **Dragon Medical: A Leading Solution** for Practicing Clinicians

The Dragon Medical solutions family is the leading speech recognition solution in healthcare today. Dragon Medical technology has been chosen by more than 180,000 physicians worldwide to document clinical records and dictate correspondence, making it the most widely used speech recognition solution for physicians. Clinicians should use Dragon Medical Practice Edition with EHR systems such as Allscripts™ MyWay™, Allscripts Professional™, NextGen Ambulatory EHR, eClinicalWorks®, athenahealth® EHR, Henry Schein MicroMD®, Practice Fusion, Greenway®, and dozens more Windows®-based EHR software products.

Dragon Medical
Practice Edition is
the right solution for
your clinical setting,
as compared to
non-medical Dragon
offerings.

Features	Dragon Medical Practice Edition	Non-Medical Speech Recognition Software
Comprehensive Medical Vocabulary Library	<b>✓</b>	No
EHR Support	<b>V</b>	No
HIPAA Supportive	<b>✓</b>	No
Hidden Dictation Box	<b>V</b>	No
DragonTemplates	<b>V</b>	No
Medical Formatting Rules	<b>V</b>	No
Anchored Dictation Box	<b>V</b>	No
Correction-Only Profile	<b>V</b>	No
Data Distribution	<b>V</b>	No
Medical Search Commands	<b>V</b>	No
My Commands Window	<b>✓</b>	No

### **Nuance Healthcare Solutions**

**Dictaphone® Enterprise Speech System**—On-site dictation/ transcription platform with background and front-end speech recognition, with full controls and advanced workflow flexibility.

**Dragon® Medical**—A family of real-time speech recognition solutions that enable clinicians to dictate into and navigate their EHR by voice. Dragon Medical Practice Edition is available for small-to mid-sized practices. Dragon Medical Network Edition is available for hospitals, health systems, and larger practices.

**Dragon® Medical Mobile**—Advanced point-of-care solutions that allow physicians and other caregivers to document patient encounters and access clinical information using their smartphones and other mobile devices.

**eScription**—On-demand platform for computer aided medical transcription, using background speech recognition to turn clinician dictation into formatted draft documents that medical transcriptionists—whether in-house or outsourced—can quickly review and edit, typically doubling productivity.

Nuance Transcription Services powered by eScription— A full-service, outsourced solution for clinical documentation, including technology and all speech editing, QA, and transcription workflow management.

**PowerScribe® 360**—A powerful radiology reporting platform that combines speech recognition technology, peer review, data capture, multisite workflow, and structured reporting in a single solution.

**RadCube™**—A comprehensive yet flexible data warehouse for multidimensional business analysis and visualization.

**RadPort™**—A secure web-based decision support application that ensures appropriate high-tech diagnostic image ordering.

**Veriphy™**—A critical test result management solution that enhances patient care, increases physician productivity, improves risk management, and automates compliance.



#### eScription

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"2010 Top 20 Best in KLAS Awards: Software & Professional Services" (December 2010)



EHRs Certified with Dragon Medical. Although Dragon Medical works instantly alongside most Windowsbased EHR systems, Nuance has developed the Dragon Medical EHR Certification Program to facilitate collaboration between Nuance and EHR vendors, and

to optimize the experience of end-users. Visit www.nuance.com/ healthcare/services/dragon-certifiedEHRs for a complete list of certified vendors. Even rarely used medical terms appear in Dragon Medical Practice Edition the first time clinicians say them. Clinicians don't need to add or train words with Dragon Medical Practice Edition.

Whether the clinician's country of origin is India, China, Pakistan, England, the U.S., or Australia, Dragon Medical solutions recognize his or her speech patterns because it has heard them before.

#### **About Nuance Healthcare**

In an era of Accountable Healthcare, where there is increasingly shared responsibility for the quality and cost of patient care, Nuance Healthcare's portfolio of clinical understanding solutions empower healthcare organizations, providers, and payers to accurately capture and transform the patient story into meaningful, actionable information to facilitate smarter, more efficient decisions across the healthcare enterprise.

Representing a new class of innovation in the world of health information technology (HIT), clinical understanding solutions from Nuance Healthcare are integrated with the leading EHR solutions to streamline clinical workflow and improve HIT adoption.

Nuance Healthcare's portfolio of clinical understanding solutions include speech-enabled clinical documentation, computerassisted physician documentation, and analytics solutions. Thousands of healthcare organizations and providers worldwide choose Nuance Healthcare to improve clinical adoption of EHR solutions and support them on their journey to accountable care.

## Let Us Be Your Partner

To learn more about how Nuance can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 866-748-9537 or visit www.nuance.com/healthcare.

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