Dragon Medical Practice Edition FAQS.

Real-time, locally-installed speech recognition for busy clinicians at independent practices with fewer than 25 physicians.

How does Dragon Medical **Practice Edition compare with** non-medical Dragon products? Nuance® Dragon® Professional Individual for PC and Dragon NaturallySpeaking Premium 13 are excellent speech recognition products for "general purpose" home or business use. Built expressly for use by healthcare providers, Dragon Medical Practice Edition combines 90 medical specialty and subspecialty vocabularies with acoustic models based on the unique way physicians speak-audio, syntax, style, and structure-giving clinicians a far superior dictation experience.

Powered by a next-generation speech engine, Dragon Medical Practice Edition achieves 99% accuracy out-of-the-box without voice profile training. Clinicians not only save the time and hassle of correcting errors or adding medical terms, but also benefit from a sophisticated context database biased to clinician behavior that compounds the value of the comprehensive medical vocabulary.

Further, Dragon Medical Practice Edition provides greater levels of information security—essential for the healthcare environment. Secure encryption methods throughout the workflow support HIPAA requirements for patient security and confidentiality.

What EHRs work well with Dragon Medical Practice Edition?

Nuance collaborates with more than 150 EHR and healthcare technology leaders to make it easier for clinicians to document. The Dragon dictation box allows clinicians to compose content—insert auto-texts, navigate template fields, dictate, and edit—and transfer text into textbox fields of all major EHR systems with a simple voice command.

How is Dragon Medical Practice Edition licensed?

Each Dragon Medical Practice Edition user must have a unique license and be the sole user. A licensed user may install Dragon Medical Practice Edition on no more than four individual devices.

Do clinicians still need to use a keyboard and mouse?

Clinicians can use Dragon Medical Practice Edition to automate their documentation workflow with voice. Clinicians can save countless clicks and keystrokes with powerful speech commands for navigation and other tasks, as well as auto-texts that quickly generate common content. Dragon Medical Practice Edition boosts clinician efficiency and improves documentation quality with uninterrupted, high-quality, real-time speech recognition—even where reliable internet is not widely available.



How does Dragon Medical Practice Edition 4 compare to previous versions?

Dragon Medical Practice Edition 4 was built on cutting-edge technology and then honed for medical use, resulting in superior performance from the start without training. In addition, Dragon Medical Practice Edition 4 features enhanced usability, improved help, and compatibility with portable touchscreen devices and select websites.

Can I use other versions of Dragon along with Dragon Medical Practice Edition 4?

Only one version of Dragon desktop software can be installed and used on each device. Running other versions of Dragon speech recognition solutions concurrently with Dragon Medical Practice Edition is not supported.

Can I upgrade from a previous version of Dragon Medical Speech Recognition Solutions?

Upgrades are only available for Dragon Medical Practice Edition 2. Installing Dragon Medical Practice Edition 4 removes previous versions. During installation, clinicians can choose to migrate their existing user files and vocabularies to Dragon Medical Practice Edition 4 or create a new profile and upgrade their existing profile later.

What medical vocabularies are included with Dragon Medical Practice Edition 4?

Dragon Medical Practice Edition contains vocabularies covering more than 90 medical specialties and subspecialties. Choose "General Medicine" or the closest appropriate specialty vocabulary if a specific specialty is not listed.

What are the recommended system requirements?

- CPU: Intel Dual Core or equivalent AMD processor. Faster processors yield faster performance.
- Free hard disk space: 4 GB
- RAM: Minimum 4 GB RAM
- Microsoft Internet Explorer 11 or higher, or the current version of Chrome.
- DVD-ROM drive required for installation. Flash drives can be procured for a nominal charge. Some resellers offer a downloadable version.

What operating systems are supported?

- Microsoft Windows 7, 8.1, 10 (32-bit and 64-bit)
- Windows Server 2008 R2 and 2012 R2

What applications are supported?

- DragonPad
- WordPad
- NotePad
- Microsoft® Word 2010, 2013, 2016
- Microsoft[®] Outlook[®] 2010, 2013, 2016
- Microsoft® Excel® 2010, 2013, 2016
- Internet Explorer 11

Where can I buy Dragon Medical Practice Edition?

Dragon Medical Practice Edition is sold through a nationwide network of more than 300 resellers. To be connected to a local reseller, please visit http://engage.nuance.com/ nuancehealthcarereseller or call 1-866-748-9537.

To learn more about how Nuance can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 1-877-805-5902 or visit www.nuance.com/healthcare.

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, visit <u>www.nuance.com/healthcare</u> or call 1-877-805-5902. Connect with us through the healthcare blog, <u>What's next</u>, <u>Twitter</u>, <u>LinkedIn</u> and <u>Facebook</u>.



Copyright © 2018 Nuance Communications, Inc. All rights reserved. Nuance and the Nuance logo are trademarks and/or registered trademarks of Nuance Communications, Inc., or its affiliates in the United States and/or other countries. All other brand and product names are trademarks or registered trademarks of their respective companies.